

JB Pritzker, Governor

Grace B. Hou, Secretary Designate

Ludeman Developmental Center

114 N Orchard Drive • Park Forest, Illinois 60466

July 10, 2020

Dear Guardian/Family Member:

We appreciate your patience and dedication to Ludeman and are very proud to announce that we can now begin to schedule outdoor visitation with your Loved one! We will be continually revising our guidance based on any updates from IDPH to allow for as much visitation as possible while maintaining a safe environment.

For the health and safety of the people we support, we have secured 2 areas for outside visitation. You must schedule your visit at a minimum 24-48 hours in advance so we have time to staff the areas as you will need to complete a Covid Questionnaire as well as have your temperature taken upon arrival. A limit of 2 adult visitors will be allowed per client. Please ensure you wear a mask, if you forget, one will be provided to you upon arrival. If your loved one will not tolerate wearing a mask, then we require you to wear a face shield as well. We will provide that to you and those are to be saved and re-used for future visits as supply is very limited. They can be cleaned with antibacterial soap and water and alcohol wipes. Visits can be scheduled on the days and time slots listed below: Again, you must call and schedule a minimum of 24-48 hours in advance. The contact is Sandy Vanoskey, Clinical Director 708-283-3893.

When you receive this letter, you can call to set up Visitation beginning Thursday, July 16th.

Days and times available: Mondays, Wednesdays, and Thursdays from 10:30-11:30a OR 6-7p. Saturdays are also available at 3 different time slots: 1030a-11:30a, 1-2p or 3:30-4:30p. Each of the 2 areas can accommodate 2 families, so 6 people max in each area that includes the resident.

In the event of any new exposure to COVID-19 at the Center, please understand, for the health and wellbeing of the people we support, visitation will be suspended until under control. We also ask that you adhere to the guidelines listed below. If it is not possible, we ask that visits be rescheduled at a later date.

Out of an abundance of safety, the following guidelines must be adhered to at this time:

- 1. A limit of 2 adult visitors will be allowed at any one time
- 2. Visiting will only occur on-campus and outdoors. Visitation will be weather dependent. If a Resident has Seizures or underlying health conditions of concern, we ask that the Visit be re-scheduled if the temperature is 90 degrees or above.
- 3. Visitors will **not** be allowed to use the center bathrooms during the visit.
- 4. Visiting must be arranged a minimum of 24-48 hours in advance
- 5. Visitors will be screened by phone, 24 hours in advance, by center staff, using the CDC approved symptom checklist. Any visitor that answers "yes" to any question will not be allowed to visit for 14 days.
- 6. Upon entering the center all visitors will be screened with the CDC symptom checklist and have their temperature taken by a Nurse. Any visitor that answers "yes" to any question or has a temperature >100°F will be not be permitted on campus for a period of 14 days, unless the visitor can provide documentation by a health care provider that they are not infectious.

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- 7. Any visitor displaying observable symptoms of COVID-19 like illness will not be permitted on campus.
- 8. Visitors must self-disclose any contact with a COVID19 positive person within the last 14 days and anyone who has had such contact will be prohibited from visiting.
- 9. If a resident is ill, the visitation will be rescheduled.
- 10. All visitors must use hand sanitizer upon arrival at the center and throughout the visit, as needed.
- 11. It is requested that all visitors self-disclose to the Center Director(s) if they become ill with COVID-19 like symptoms within 14 days after visiting the center.
- 12. All visitors must wear approved masks throughout the entirety of the visit.
 - a. In the event the resident refuses to wear a mask, the visitor will be supplied a surgical mask. The visitor must also wear a Face shield. (this will be provided upon arrival-one per family member and is to be saved for future visits)
 - **b.** If the resident wears a face mask the visitor may wear a cloth mask/face covering **and will not** be required to wear face/eye protection.
- 13. There can be no direct physical contact during the visit. Visitors must remain 6 feet apart from the resident and staff. Social distancing is to be adhered to. We can teach the residents "virtual hugs" prior to the visit if you think that will help.
- 14. A staff member will be present during visits. If the guidelines are not adhered to the visit will be rescheduled.
- 15. At this time visitors may not bring gifts, food/drinks or any other items into the center.
- 16. If you cannot do an in-person visit at this time we can set up a Facetime or Zoom call with your loved one as well. That can also be scheduled through our Clinical Director at 708-283-3893.

Thank you for your patience, consideration and understanding.

Sincerely,

Tameka L. Watson, Interim Facility Director

&

Sandy Vanoskey, Clinical Services Director